Billing Options

Confirmation.com charges for each confirmation request sent through the system. There are no sign up costs or license fees.

There are two billing options available to firms:

INDIVIDUAL CREDIT CARD	OFFICE CREDIT CARD
• Users enter card details when sending confirmations.	• Firms can link a central credit card to one or more offices.
• Typically a firm/office credit card is used.	• One or more users are nominated to become **Supervisors** to oversee billing and usage.
• Personal cards can also be used, with the user submitting an expense claim back to the firm.	• All confirmations sent by users in the selected office(s) are charged automatically to the central credit card.
• Default method for all newly registered firms.	

Firms can nominate **Supervisors** when using the Office Credit Card billing option:

	Standard users	Supervisors
Send confirmations	✔	✔
Client billing reports	✔	✔
Office billing reports	✘	✔
User management	✘	✔
Client management	✘	✔
Suitable for	Firms with low volumes	Frequent users
Setup	Default option	Contact support

To set up office billing or for any other queries, contact customer support:

Region	Call	Email
USA & Global	+1 866 325 7201	customer.support@confirmation.com
Asia Pacific	+61 452 442 722	support@apac.confirmation.com
South Africa	+27 11 507 0107	support@cqs.co.za
United Kingdom	+44 (0)203 757 6312	uk.support@confirmation.com